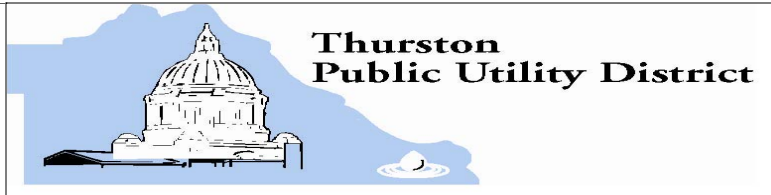


# November 2009 Newsletter



## COMMISSIONERS CORNER

**With Winter fast approaching, I thought I would offer a few freeze protection tips to our Thurston PUD customers:**



**Chris Stearns**  
Commissioner  
District 3

### Preventing frozen pipes:

- Drain water from swimming pool and water sprinkler supply lines following manufacturer's or installer's directions. Do not put antifreeze in these lines unless directed. Antifreeze is environmentally harmful, and is dangerous to humans, pets, wildlife, and landscaping.
- Remove, drain, and carefully store hoses used outdoors. Close inside valves supplying outdoor hose bibs. Open the outside hose taps to allow water to drain. Keep the outside valve open so that any water remaining in the pipe can expand without causing the pipe to break.
- Check around the home for other areas where water supply lines are located and are in unheated areas. Look in the basement, crawl space, attic, garage, and under kitchen and bathroom cabinets. Both hot and cold water pipes in these areas should be insulated. A hot water supply line can freeze just as a cold water supply line can freeze if the water is not running through the pipe and the water temperature in the pipe is cold.
- Consider installing specific products made to insulate water pipes like a "pipe sleeve" or installing UL-listed "heat tape," "heat cable," or similar materials on exposed water pipes. Many products are available at your local building supplies retailer. Pipes should be carefully wrapped, with ends butted tightly and joints wrapped with tape. Follow manufacturer's recommendations for installing and using these products. Newspaper can provide some degree of insulation and protection to exposed pipes - even ¼" of newspaper can provide significant protection in areas that usually do not have frequent or prolonged temperatures below freezing.

### During cold weather, take preventive action:

- Keep garage doors closed if there are water supply lines in the garage.
- Open kitchen and bathroom cabinet doors to allow warmer air to circulate around the plumbing. Be sure to move any harmful cleaners and household chemicals up out of the reach of children.
- When the weather is very cold outside, let the cold water drip from the faucet served by exposed pipes. Running water through the pipe -- even at a trickle -- helps prevent pipes from freezing because the temperature of the water running through it is above freezing.
- Keep the thermostat set to the same temperature both during the day and at night. By temporarily suspending the use of lower nighttime temperatures, you may incur a higher heating bill, but you can prevent a much more costly repair job if pipes freeze and burst.
- If you will be going away during cold weather, leave the heat on in your home, set to a temperature no lower than 55°F.



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### Revised Rates Effective 1/1/2010

After careful consideration of customer's testimony in writing or at Public Hearings held on September 22, 2009 and October 5, 2009, the Thurston PUD Commissioners voted to increase rates by just under 2%. The average monthly bill will increase by slightly less than \$1.00. The new rates will become effective on January 1, 2010. A summary of those rates appears below:

	Residential			Non Residential			
	Inside Thurston	Tanglewilde / Thompson Place	Outside Thurston	Inside Thurston	Tanglewilde / Thompson Place	Tanglewilde Parks & rec	Outside Thurston
<b>Base Rate</b>							
3/4"	\$ 19.45	\$ 20.90	\$ 22.70	\$ 22.37	\$ 23.82		\$ 25.62
1"	\$ 48.63	\$ 52.25	\$ 51.88	\$ 55.93	\$ 59.55		\$ 59.18
1 1/2"	-	-	-	\$111.85	\$119.10	\$39.30	\$115.10
2"	-	-	-	\$178.96	\$190.56		\$182.21
3"	-	-	-	\$335.55	\$357.30		\$338.80
Flat rate	\$ 56.13	\$ 57.58	\$ 59.38	-	-		-
<b>Consumption charges</b>							
<b>Residential</b>							
0-500	\$ 2.02	\$ 2.02	\$ 2.02	-	-		-
501-1500	\$ 2.66	\$ 2.66	\$ 2.66	-	-		-
1501-3000	\$ 4.08	\$ 4.08	\$ 4.08	-	-		-
3001+	\$ 4.62	\$ 4.62	\$ 4.62	-	-		-
<b>Commercial</b>							
Nov-Jun	-	-	-	\$ 2.66	\$ 2.66	\$0.88	\$ 2.66
Jul-Oct	-	-	-	\$ 4.86	\$ 4.86	\$1.60	\$ 4.86
Irrigation	-	-	-	\$ 4.84	\$ 4.84		\$ 4.84

### ANCILLARY CHARGES

New Account Service Charge	35.00 plus \$5.00 per non related tenant
Late Fee	5.00
Return check charge	30.00
Reconnect fee	45.00
After hours	
In County	120.00
Out of County	165.00
Holiday/wkend	210.00
Field Collection	25.00
Meter tampering charge	200.00
Refundable Deposits	
Green report	.00
Yellow report	75.00 or highest bill in the preceding 12 mo, which ever is highest
Red report	150.00 or 2 times the highest bill in the preceding 12 mo, whichever is highest
Water availability letter	55.00
Lender letter	55.00
Meter Test	100.00
Cross connection survey	45.00
Back flow test	Time and materials-SMA rates
Temporary service deposit	1,500.00
Hydrant use fee	1 1/2 metered rate
Service Connection Charge	
3/4" meter install	730.00
1" meter install	830.00
1 1/2" meter install	730.00 plus time and materials to install
2" meter install	900.00 plus time and materials to install
Fire meter install	1,562.00
General Facility Chg TPUd	3,000.00
General Facility Chg Tanglewilde	4,700.00

